



Spectators Code of Conduct

The following Code of Conduct is in addition to ground guidelines and is developed to ensure a safe and secure environment for all supporters attending Sandy Park.

TICKETS/SEATING

1. Please complete the questionnaire sent to you prior to the match-day. A QR code to this can also be found on all printed e-tickets. You must provide contact details for all those attending, in order to assist with NHS track and trace requirements. This requires that their contact details held by Exeter Rugby Club are up-to-date on their online profile.
2. If you need a reprinted ticket on the day to gain entry, you will need to visit the Ticket Office and will be charged £5.
3. When accessing your seat, it may be necessary to 'brush past' other spectators in your row. We would ask that you please face away from the other spectators as you pass them.
4. Lifts are reserved for those with accessibility needs.
5. Please be reminded that large bags/rucksacks are not allowed and that we strongly advise against bringing any bags into the stadium. If a bag is necessary, they should be no bigger than a piece of A4 and you should allow extra time as all bags will be searched.
6. We would also remind you that no food or drink is allowed to be brought into the ground.

GETTING TO AND FROM THE GAME

1. There is no on-site parking for supporters at Sandy Park, supporters can be dropped off ahead of kick-off (within their designated time slot for arrival).
2. Collections from the drop off area will be permitted 30 minutes after the final whistle.

ON-SITE FACILITIES

1. Please maintain good hand hygiene.
2. Please observe respiratory etiquette – always cover your mouth if needing to cough or sneeze.

CATERING & BAR OUTLETS

1. All catering and retail outlets are cashless. Utensils and containers are all disposable, other than the reusable cups for which bins will be provided in front of all bars.
2. Responsible use of alcohol will be monitored and anyone breaching this will be asked to leave.

WELL-BEING

1. Spectators must not attend the game if they are suffering from any COVID-19 symptoms and/or required to self-isolate.



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2. Spectators should assess the risk associated with attending, both at the point of purchase and on the day of the game, and in relation to their own personal circumstances, age, group size and make-up, health status and susceptibility to infection.
3. All other ground regulations to Sandy Park will remain in force. Please ensure that everyone within your group has read and understands all the guidelines laid out.
4. Face masks are optional, please be respectful of people's choices.
5. Any breaches will be taken seriously, and sanctions will be imposed.

This Code of Conduct has been put in place to ensure the safety and well-being of yourself, fellow spectators, staff, stewards and players. By accepting this Spectator Code of Conduct, you agree to abide by these guidelines for your own safety and that of your fellow Exeter Chiefs supporters.

As a club, our aim is to provide a safe and secure environment for supporters to get back enjoying watching rugby at Sandy Park. We ask you to play your full part in helping us deliver on all fronts.